



dacadoo is a very successful and fast-growing IT company with headquarters in the city of Zurich as well as subsidiaries in the USA and Australia. The company operates worldwide and promotes digital transformation in healthcare with its lifestyle solutions. The corporate goal is to strengthen health and well-being through active engagement and artificial intelligence.

Corporate Support Engineer 60% (m/f)

You report directly to the Lead Corporate IT and have shared responsibility for the help desk and incident management of the company's existing IT infrastructure. You independently perform help desk duties including handling tickets and remote support chat. You troubleshoot all dacadoo-supported OS platforms and systems including video conferencing and mobile technologies.

Your responsibilities

- Provide support across all channels, including in-person, email, chat, video, etc.
- Troubleshoot all dacadoo corporate resources, applications, and various operating systems, including Linux, OS X, Windows, iOS and Android
- Support various services such as video conferencing, remote access, new internal products and mobile technology
- Collaborate and share knowledge across the team and other colleagues

Your qualifications

- Successfully completed bachelor's degree in computer science or other degree with applicable experience
- 1+ year of relevant work experience, including deploying and supporting desktops/laptops, phone systems, video conferencing and various wireless devices
- Customer service, client facing, and/or help desk experience
- Fluent in English, German is a plus

What we offer

- Multicultural and international working environment
- Workplace in the city of Zurich
- Open corporate culture with a lot of personal responsibility
- Supportive and collegial environment
- Projects in the field of digital transformation, Cloud

Pius Hefti, HR Manager looks forward to receiving your complete application to careers@dacadoo.com.